

CATT ONLINE WORKSHOP AND EVENTS POLICIES AND TERMS OF USE

July 12, 2021

The Centre for Advancement of Trenchless Technologies (CATT) events are provided to advance the industry knowledge and education, and to help grow the industry in the buried pipeline construction, renovation, condition assessment, locating, and asset management fields. CATT does not receive any external funding. The revenue collected through these events is used to support CATT's mandate to advance the industry and to train the next generation of municipal and industry experts.

Disclaimer

The information in workshops and other events is provided by CATT for educational purposes only. This information does not constitute professional, legal or commercial advice. CATT has taken utmost care to ensure the accuracy of the content. However, there is no guarantee or warranty in this regards, and CATT does not accept any legal liability or responsibility for any loss or damage, directly or indirectly, for relying or using information provided on this website.

Refund Policy

“Refunds of 80% of the fee before tax will be issued upon written requests received two working days prior to the event. NO REFUNDS will be issued after that time.

Registration fees are transferable to other individuals within the same organization at any time up to and on the day of the event.

The University of Waterloo / CATT may, at its sole discretion, refuse or cancel any order and limit order quantity for any purchase made through the Aventri online registration system. Any refund required based on a University of Waterloo amended order (cancelled or reduced) will be processed without a request for refund.

Without exception, all refund transactions will be processed in Canadian Dollars (CAD).

Privacy Policy

The Centre for Advancement of Trenchless Technologies (CATT) respects the rights and privacy of all individuals. All information collected when registering for our events, will be kept in the strictest confidence. We do not sell, trade or share this information with third parties.

The virtual event facility includes a feature that allows video, audio, messages, documents and other materials to be exchanged, recorded or viewed during or after the session. By joining a session, you automatically consent to such recordings and publication of recordings.

Terms and Conditions

a. **Registration**

The purchase of workshop attendance is for use by the registrant only and registration information should not be forwarded to third parties; doing so may hinder your own access, as workshop entry is by prior registration only. Similarly, the materials and replay of workshops are for use by the purchaser only and should not be forwarded on to third parties. If you believe that a third party has obtained details in an unauthorised manner, please promptly notify CATT at catt@uwaterloo.ca.

b. **Material Copyright and Ownership**

The content (including but not limited to presentations, videos, photos/illustrations, animations, etc.) provided during the workshop must under no circumstances be recorded or reproduced by workshop attendees.

Unless otherwise indicated, the Centre for Advancement of Trenchless Technologies owns copyright for the content presented in the workshop. Some of the copyright for the content may be owned by individual presenters. A copy of the workshop presentation may be made available before the workshop after registration. The content must not be modified or republished in any way without the prior consent of CATT. If you seek to reproduce or otherwise use the content in any way, it is your responsibility to obtain approval for such use where necessary. Any breach of copyright, including recording the presentation, or any unauthorized use of the material may lead to legal action.

c. **Software and Technical Issues**

Web-event participation may require you to configure your software settings on your device upon first use, or require you to download the software for your operating system.

We strive to provide the best quality experience for live workshops. However, because of the unreliability of internet, sometimes technical difficulties may arise that will impact the voice and data quality. In some extreme but rare instances, the attendee may become disconnected (including but not limited to software issues and internet disruptions) from the presentation. In that case the participant will immediately notify the event host. CATT will investigate and solve any issues to the best of their ability. If the attendee is unable to attend the workshop due to connectivity, technical and/or software issues, CATT, at its discretion, may send the attendee a recording and/or presentation materials and/or issue a refund where possible.

Note

Tax is calculated based on the geographical location of the attendee at the rates given below.

Canada: Ontario HST 13%; New Brunswick HST 15%; Newfoundland and Labrador HST 15%; Nova Scotia HST 15%; Prince Edwards Island HST 15%; GST 5% is applicable for any province/territory not specifically mentioned.

International: No tax